Regional Configuration

RMU allows Regional Staff to receive an eMail from RMU on certain events.

Currently these events are triggered when a device becomes ‘inoperable’. That is Broken, Stolen or Lost. Any user listed as a recipient of the real time event will receive an eMail from the system.
Use the **Regional Configuration** tab in the Subscriptions menu to add an email address (or distribution list) to receive emails whenever a device changes from any status to an inoperable status….or from an inoperable status to any status

Simply click the CREATE button to add a new contact

To test the eMail is working press the Send Test Notification

**Tips and Hints**

You may wish to setup an eMail rule to place all emails sent to you with the title containing “DER – NSW : Automatic Exception Notification” into a eMail folder you use just for this purpose.

If you are only interested in a particular status, this too can be managed by a rule that searches for the word “Stolen” for example and places it in your special folder, while the words Broken or Lost cause the email to be deleted